SENTINEL
RISK SERVICES

COMPANY PROFILE · 2026

Security services, properly run.

Manned guarding, mobile patrol, electronic security systems, protection and consultancy for businesses and institutions. Based in Makeni, Lusaka.

PACRA REG. NO.	TPIN	ZPPA SUPPLIER NO.	OWNERSHIP
120261041298	2004372042	140258	Zambian-owned

PROTECT · PREVENT · ASSURE

WHO WE ARE

A Zambian security company built to do the basics well.

Sentinel Risk Services Limited was incorporated in February 2026 and operates from our base in Makeni, Lusaka. We provide guarding, patrol, electronic security and advisory services to businesses, institutions and private clients.

We set the company up around the things that decide whether security actually works on a site: properly vetted guards, regular supervision, clear reporting, and a manager who answers the phone. Every registration a client or procurement office expects has been in place from the start.

We are deliberately sized so that every client deals directly with management. That is the standard we intend to keep as we grow.

INCORPORATED 17 February 2026	OWNERSHIP Zambian-owned
HEAD OFFICE Plot 687/23/14, Off Los Angeles/Mosque Road, Makeni, Lusaka	MEMBERSHIP NWCCI registered member

VISION

To become one of Zambia's most trusted and respected private security providers.

MISSION

To protect people, assets and operations through disciplined people, modern systems and dependable service.

WHAT WE DO

Our services

01 Manned guarding

Day and night guards for offices, campuses, churches, warehouses and homes. Gate and access control, visitor logging, perimeter patrols and an occurrence book on every site.

02 Mobile patrol & rapid response

Vehicle patrols that check on guarded posts and unguarded premises after hours, and respond to alarm activations and call-outs from our guards.

03 CCTV & surveillance

Camera systems planned around your site's real weak points, then supplied, installed, maintained and monitored.

04 Access control systems

Card, biometric and keypad entry for doors and gates, with a record of who entered where, and when.

05 Alarm systems

Intrusion alarms with monitoring and agreed response procedures, so an activation is followed up, not ignored.

06 Executive & VIP protection

Discreet protection for executives, visiting delegations and events, planned around the person's movements.

07 Security consultancy

Site risk assessments and security reviews: what you have, where the gaps are, and what fixing them should cost.

08 Investigations

Confidential inquiries into theft, fraud and staff misconduct, with findings reported to you in writing.

Shifts run **06:00–18:00** and **18:00–06:00**. Semi-armed and armed guards, supervisors and patrol vehicles are quoted per post, per month.

OPERATIONS

How we run a site

Most security failures are management failures: a guard who didn't show, a post nobody checked, an incident nobody wrote down. Our process is built to stop those.

01	**Site assessment**	We walk the site with you and agree the posts, shifts and main risks.
02	**Written proposal**	Guard numbers, post duties and monthly pricing, in writing, before anything starts.
03	**Vetting & induction**	Guards are vetted, then inducted in conduct, incident reporting, customer interaction, patrol discipline, emergency response and your site's own procedures.
04	**Deployment**	Uniformed and equipped with pepper spray, baton, handcuffs and whistle. The occurrence book opens on day one.
05	**Supervision**	Supervisor site visits, round-the-clock backup, and a replacement guard within 24 hours if anyone is absent.
06	**Monthly review**	Invoice in the first five days of the month, and any service issues raised and closed with you.

TECHNOLOGY · DIGIGARDA ORBIT

You should be able to see that your site is covered, not just take our word for it.

We are building our operation on DigiGarda's Orbit platform: guard attendance confirmed on site, patrol tracking, and incidents reported from the post as they happen, giving supervisors and clients a live, accountable record.

SERVICE COMMITMENTS

What you can hold us to

These are standard terms in our service contracts, not marketing claims.

Guard absent, sick or on leave	**Replacement arranged within 24 hours**
Complaint or concern	**Responded to within 24 hours**
Major incident	**Break-in, theft or fire reported to you immediately**
Daily record	**Patrols and incidents logged in the site occurrence book**
Supervision	**Supervisor site visits; 24/7 command backup and emergency response support**
Our people	**Vetted, uniformed, compliant with Zambian labour law and covered by Workers' Compensation**
Pricing	**Rates fixed for the first 12 months**
Billing	**One invoice a month, issued by the 5th, on 30-day terms**
Liability	**We are liable for losses caused by the negligence of our personnel, as set out in the contract**
Insurance	**Public liability, employers' liability and fidelity guarantee cover being arranged with Swan General Insurance**
Confidentiality	**Your site layout and security arrangements stay confidential**
Contract	**12-month term; 30 days' written notice from either side**

CLIENTS & SECTORS

Who we work with

Corporate & financial

Offices, banks, law firms and head-office buildings.

Education

Universities, colleges, schools and campuses.

Churches & NGOs

Ministries, church premises and non-profit institutions.

Commercial & retail

Shops, shopping centres, hospitality and investment property.

Industrial

Warehouses, plants, yards and mining-sector suppliers.

Residential

Private homes, estates and residential properties.

CURRENT CLIENT BASE

We currently provide security services to a range of clients across different sectors, including:

- Mining operations
- Church organisations
- Residential properties
- A private university campus
- Commercial and investment property

References available on request.

Larger contracts

Where a contract needs more capacity than we hold, we work alongside established operators to add manpower and continuity. This is always agreed openly with the client, and Sentinel remains accountable for supervision, reporting and service standards on the contract.

REGISTRATION & COMPLIANCE

Fully registered, and verifiable

Copies of all certificates are available on request. Each certificate can be checked directly with the issuing authority.

AUTHORITY	REGISTRATION	NUMBER	VALID UNTIL
PACRA	Certificate of Incorporation, private company limited by shares	120261041298	Issued 17 Feb 2026
ZRA	Taxpayer Identification Number	2004372042	Issued 18 Feb 2026
ZRA	Tax Clearance Certificate	2610487698	31 Dec 2026
NAPSA	Employer registration; compliance certificate issued 11 Oct 2026	6816193	9 Jan 2027
Workers' Comp. Fund Control Board	Employer compliance certificate (cert. ECN_0005048032)	0005017639/1701	31 Dec 2026
ZPPA	Registered supplier, e-Government Procurement system. CEEC category: citizen-owned	140258	26 Mar 2027
Swan General Insurance	Public liability, employers' liability and fidelity guarantee cover	–	Being arranged
NWCCI	Registered member	–	–

ZPPA REGISTERED CATEGORIES

92121504 Security guard services

92121604 Private investigation services

92121501 Armoured car services

92121502 Burglary protection services

92121703 Store or business anti-theft services

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CONTACT

Let’s look at your site.

Call or email and we’ll arrange a visit, walk the site with you and put a proposal in writing.

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WEBSITE

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HEAD OFFICE

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